



Important Information Regarding a Data Breach Incident

This information is regarding a data breach incident. The breach occurred on 2 June 2026. Data from a third-party system used by ACMI was accessed.

Affected customers have been emailed directly with the details. If you have not received a notification email, your information was not affected.

What happened:

On 2 June 2026, ACMI identified a data breach. All customers who have hired an online title from ACMI's online streaming service Cinema 3 are affected.

As soon as the breach was identified, our technology team contained the incident and secured the platform. ACMI conducted a full review of our systems, and no further breaches were identified.

What information may have been affected?

The personal information accessed may include:

Full name

Email address

IP address

Order details (what was rented, when it was rented and payment method)

No passwords, or financial details were compromised. Importantly, financial details are not stored in this system.

What should affected customers do next?

As a precaution, ACMI recommends customers change their online passwords, remain wary of scam emails and monitor their accounts for any unusual activity.

Further information about protecting your personal information following a data breach is available from the Office of the [Victorian Information Commissioner](#).

What is ACMI doing:

ACMI has notified the Australian Signals Directorate's Australian Cyber Security Centre of the breach. We are working with the Victorian Government Cyber Incident Response Service and the third-party provider involved to investigate the cause of the incident, and are continuing to monitor the situation.

ACMI takes the privacy and security of personal data seriously. Safeguarding our audiences' data remains our priority. We will keep customers informed as any new information comes to hand.

Contact us:

We're truly sorry this has occurred and appreciate your patience as we continue our investigation.

Should you have questions, please email cinema3@acmi.net.au and our team will be in touch.